

Advancing Innovation & Sustainable Improvements in Patient Safety Workshop

**Presented By Patrice Spath, MA, RHIT
Health Care Quality Specialist
Brown-Spath & Associates**

**June 13, 2013
Marlborough, MA**

Program Agenda

7:30 – 8:15 Continental Breakfast-Networking

8:15 - 8:30 Welcome

Tracy Gay, JD

Director, Quality & Patient Safety Division

MA Board of Registration in Medicine

8:30 – 10:15 Becoming a High-Reliability Organization

- What's preventing break-through patient safety improvements in your organization?
- Recognize the strengths and weaknesses of your patient safety initiatives
- Identify and understand where changes are needed and how to evaluate success

10:15- 10:30 Break

10:30 – 12:00 Where the Rubber Meets the Road

- Measures of reliability and how the results influence your improvement strategies
- Factors to consider in determining realistic reliability levels for your patient care processes
- Group exercises

12:00 -1:00 – Buffet Lunch

Program Agenda

1:00 – 2:15 Achieving Transformational Changes

- Selecting the best process and system redesign methods for high risk activities
- Techniques for tapping into the innovation of frontline caregivers
- Using high reliability design solutions to address problematic safety behaviors

2:15 – 2:30 Break

2:30 – 3:30 Can These Improvement Efforts be Salvaged?

- Group exercises using reliability principles, innovation, and creativity to revive failed improvement projects
- Create an action plan for implementing workshop learning and strategies

3:30-4:00 Organization Update

Patricia M. Noga, PhD, RN, MBA, NEA-BC
Vice President, Clinical Affairs
Massachusetts Hospital Association

Tracy Gay, JD
MA Board of Registration in Medicine

Program Learning Objectives

- Recognize and correct the root cause of less than successful safety improvement initiatives
- Identify specific changes that are needed to create fail-safe processes
- Overcome the system and people barriers that typically derail improvement efforts
- Define optimal solutions for resolving patient safety performance problems
- Use behavior-based strategies to strengthen adherence to safe practices
- Create an action plan for achieving your organization's safety improvement objectives

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Medicine Quality and Patient Safety Division



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Location

Courtyard Marriott
75 Felton St., Marlborough, MA 01752
Free parking.

Continuing Education Credits

Application for continuing education credit from the American Society for Healthcare Risk Management has been made.

Application for (6) Continuing Professional Development Credits for Risk Management Study has been made to the MA Board of Registration in Medicine.

Program Materials

Printed handout materials will be provided at the workshop.

Registration

\$100.00 (includes program, materials, breakfast, lunch, CEU/CPD) by credit card only. Seating is limited. No on site registration. No refunds for cancellation or non – attendance.

Register at: [Massachusetts Society for Healthcare Risk Management - Home Page](#)

Deadline: June 7, 2013.